

Some call it giving back.

Some say it's paying forward.

One way or another, philanthropy means sharing time, money, or resources to improve the lives of others.

In the Amway Global family, IBOs are especially generous. They give wheelchairs to people who have never been mobile their entire lives. They fix the pain of broken teeth. They repair birth defects. They turn personal grief into passionate mission. They pack shoe boxes with school supplies. They love abandoned babies in countries far away. They make something as simple as playing soccer a life-enriching reality. They raise money for countless wonderful causes.

They share hope.

And when you see the face of someone who is upright and mobile for the first time ... who can finally smile without hurting ... who can experience the triumph of just being in the game ... you see the light of hope shine. In this issue of ACHIEVE® magazine, you'll see that light in abundance.

Winston Churchill once said, "We make a living by what we get, but we make a life by what we give." As you read the stories shared here, we hope you'll be inspired by both: the livings made real by achieving, and the lives made rich by giving.

Sandy Spielmaker

Vice President

Sinly Spelmakes &-Jim Hunking

Managing Director Canada, Caribbean



Photo courtesy of World Vision



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Create the Life You Want to Live

Jim and Nancy Dornan

50 Founders Achievement Award Points Founders Crown Ambassador

Nancy Dornan loves "before and after" pictures—glimpses of people she's seen improve their lives. From scavenging for scraps to dining every day. From stuck on the sidelines to getting in the game. From desperate for a different life to standing on a stage. Any "before and after" story brings a smile to her face, a tear to her eye.

Jim Dornan loves to help people achieve the "after." But he's quick to clarify the role he and Nancy play. "We don't make people successful," Jim says. "We create an atmosphere and give them a vehicle."

The vehicle might be an orphanage in India. It might be a wheelchair soccer league in the U.S. It might be an AMWAY® business in one of more than 80 countries and territories in the world.

Whatever it is, it will expand horizons. It will change lives. Whatever it is, it will not happen by hope alone. It will not depend on handouts. And it will not be easy.

"It takes the same amount of work to build a league as it does to build a leg," Jim says with a laugh. "Neither is easy, but both are highly rewarding."

With 50 FAA points to their credit, Founders Crown Ambassadors Jim and Nancy Dornan know both sides of the equation: the work and the reward. Their success in Amway is legendary. In the late 1970s, they went from Ruby to Crown in 30 months. In 1990, they started building the business outside North America, and today have offices in 26 countries. They also have a beachfront home in Florida, two vacation homes in Georgia (one on a golf course, one on a lake), his and hers (and theirs) Mercedes, and a private staff of six. To add a new element of flexibility and freedom, they took delivery of a luxurious private jet in September.

But it wasn't easy.

Their own Amway journey started with great promise in 1970. They were bright, young Purdue grads with a new family and big dreams. So confident were they, that Nancy opted to stay home with baby Heather. Jim quit his job at 25 to build the AMWAY business. "Two more hardworking, spoiled brats you could not have found," says Nancy.

The birth of their second child jolted their perspective. Born with spina bifida, baby Eric required 11 brain surgeries in his first nine months of life. The hospital became their second home. Health insurance stopped paying when Eric's expenses hit the policy cap of \$20,000. At age 28, the young couple had a 6-year-old, a 2-year-old with medical needs, debts exceeding \$200,000, no jobs, and a Platinum AMWAY business.

It did not feel like a high point.

But they made it a turning point. "We decided we could either spend the rest of our lives being the victims," says Jim, "or take control of our future. That's when we decided we were going to go for this thing. We could have easily quit the business... but by God's grace, we gutted it out."

They consider every experience—highs and lows, gains and losses—an important step in their journey. "Loss is the most effective teacher," says Jim. Nancy is philosophical about their challenges. "It has added depth and color to our lives that we never would have had otherwise," she says.

"Mom has a saying ... that every life is a package," says daughter-in-law Jules Dornan. She and husband David, Jim and Nancy's younger son, are Emeralds working hard to achieve Diamond. "Sometimes you just want to be annoyed, but she is always there reminding you to look deeper for the motivation, the opportunity, the potential."

"The beauty is not in identifying what people do wrong," says Nancy. "The beauty is recognizing what is unique and special about them." Cultivating silver linings appears to be one of Nancy's unique gifts.

The private pool of Jim and Namey Doman's Florida home.

Four generations of Doman women genter to celebrate Graidma Lonaines 97th birthday.

While she concentrates on encouraging people to overcome challenges, improve relationships, and embrace possibilities, Jim focuses on helping them build their aptitude and skills for the business. He says you have to do three things to help make your AMWAY* business successful. One, admit you want success. Two, admit you're scared. Three, ask for help.

"It's simple enough, but not too many people choose to do that," he says. "The business is a wonderful tool. It's a vehicle that can contribute positively to almost anything missing in your life ... confidence, significance, purpose, income. People might not choose to do it, but it's never because they can't."

He believes anyone who is willing to learn and willing to work can succeed. "We don't filter people," Jim says. "We always assume that if they knew what we knew, they would want to do what we do. Never in 40 years have I had anyone say they wish they hadn't built it"

No longer driven by financial need, the Dornans say money lost its hold on them 30 years ago. But they continue to draw inspiration from the early teachings of Rich DeVos and Jay Van Andel.

"Coming out of the 1960s...the stuff that Rich and Jay talked about... we had never heard that before," Jim says. "Back then, I was working as an aerospace engineer in a sea of desks. If I worked 40+hours a week for 15 years, I might get a half wall and a plant."

Then he went to an Amway meeting. "I heard about living with options, self-confidence, freedom, dreams, goals," he says. "It was a completely different world. Rich DeVos could reach into your heart and get you to think differently. It became a cause for us."

It still is. While the Dornans could certainly retire at any time, they find "looking for people who are looking for us" rewarding and fun. In North America, they enjoy great success with physicians, engineers, attorneys... people with good jobs and good titles who simply want more. People very much like Jim and Nancy in 1970. "We come along and show them a way out of the job, a path to freedom," says Jim. He passionately believes that's still the power of the business.

"People who think this business is just about needing more money... or loving the products they sell... are missing something," he says.

"This business is about opportunity for people who want something more than what they have ... and are willing to work for it, to learn, to grow, to develop themselves and others, to build something of lasting value, to free themselves from the tyranny of need and want, to embrace independence and self-determination, and to achieve financial freedom."

He believes the current North American economy simply increases the value of the opportunity.

"Think about the prospects in this economy! Retirees, young moms, overextended consumers," says Jim. "It doesn't matter to me what you're looking for... if you're an ambitious person, this business can help you get more of what you want."

So they continue to retail, show the Plan, and encourage their kids to do the same. Jim and Nancy believe the best gifts they can give their children are a sense of purpose, a strong work ethic, and the confidence to succeed ... so they can achieve their own dreams.



Jim & Nancy's 1

Every life is a package.

Fear is not a strategy. Hope is not either.

What gets rewarded, gets done.

You can't steer a parked car.

Decide whether you are going to be a host or a guest in this life. Embrace an ownership mentality.

You can't outwork doubt.

90% of the business is attitude. The other 80% is hard work.

Habits will take you further than talent every single day.

People don't care what you know until they know you care.

Making money is great. Making a difference is better.

If you don't like change, you'll like irrelevance even less.

Be deliberate about being grateful. $% \label{eq:continuous} % \label{eq:cont$







Watch more of the story on your mobile device

- 1. Download the application at **gettag.mobi.**
- 2. Take a picture of this "tag" image with your mobile device.
- 3. The application reads the tag, linking you to a preview of a very special Jim and Nancy Dornan video.









One_{BY}One













Since it was founded in 1959, Amway has contributed hundreds of millions of dollars to support worthy causes that help people live better lives. We believe it is our responsibility and privilege to share our resources with the communities where we do business.

That's why we created the AMWAY ONE BY ONE CAMPAIGN FOR CHILDREN™.

ONE BY ONE rallies the resources of the entire Amway family—distributors, employees, affiliates, and customers—to make a difference in the lives of children around the world. By focusing our philanthropic efforts on improving the well-being of children, we are offering them the resources they need to live, achieve, learn, and of course, play.

Since the ONE BY ONE CAMPAIGN began in 2003, 6 million children have been helped through 1 million volunteer hours and \$70 million in donations.



As part of the campaign, Amway Global sponsors the Easter Seals Walk With Me program, inviting Independent Business Owners to participate in a local walk to raise funds for children with disabilities. Events are held across North America. In New York City, Kanti and Lata Gala's "We Live to Give" team alone raised \$41,755 for children in need.





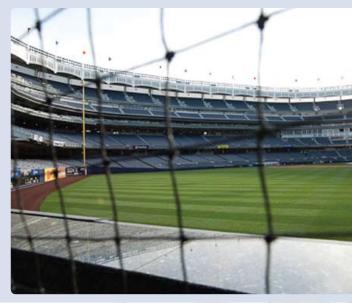
Field of Hopes and Dreams

Kanti and Lata Gala IBOs since 1987 | Double Diamond

For Kanti and Lata Gala of New Jersey, supporting Easter Seals accomplishes three important goals. It helps people with disabilities live fuller lives. It ensures that more than 90% of contributions go to helping people, not funding overhead. And it allows the Galas to create a legacy of caring that will be remembered by future generations.

So when Kanti and Lata joined forces with four other IBOs to establish a charitable foundation, they selected Easter Seals as a primary cause. In a festive Field of Hopes and Dreams event at Yankee Stadium in April, the Galas were honored by Easter Seals New York, for their outstanding leadership, strength, compassion, and generosity. Honored guest Rudy Giuliani was in attendance.

Along with Kanti, IBOs Shivaram Kumar, Manipal Reddy, Raj Shah, and Kulin Desai serve on the We Live to Give foundation board. They recently hosted a New York event to raise funds for a special goal: bringing teachers from India to the U.S. for special autism training with Easter Seals experts.



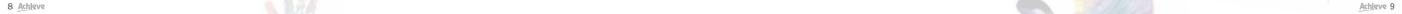
















Grateful local children pitched in to help Nick and Kristen dig rocks for the foundations.

Building Homes

Nick and Kristen Agneto IBOs since 2006

In May 2007, Nick and Kristen Agneto led a team of 15 volunteers to build three houses in the Dominican Republic village of Nagua. In this coastal hurricane zone, the cement block homes provide more secure shelter than traditional wood-and-tin construction.

The reality is, mission trips require more than a commitment and hard work: They require funding, too. Nick often talks with his friends about the income potential of a growing, successful independent AMWAY GLOBAL business. Selling and sponsoring are hard work ... but the freedom, flexibility, and financial rewards from those efforts could help more of his friends join him on the next trip.

Nick credits his first mission trip in 1996 with redirecting his life. That's why the one-time promoter and party guy has since completed 11 more trips and started a nonprofit of his own, Love Gives Back, to provide a new mission trip option. "It is about building lives," he says. "When I became involved in the mission trips, a lot of friends and family said they wanted to do this too," Nick says. "And these places need their help." Nick and Kristen see their growing AMWAY GLOBAL business as a vehicle to fund their shared passions: helping relieve the suffering of children around the world, and raising new baby Grace from their home in Connecticut.

Supporting the Cause

Saving Babies

Jennifer Langen IBO since 2009

Jennifer Langen is smitten. As a new Amway Global Independent Business Owner in Missouri, she's discovered she loves selling products people want—especially her current favorite, ARTISTRY* TIME DEFIANCE* Skin Refinishing Lotion. But what really makes her glow is the cause behind each sale.

During a 2007 mission trip to South Africa, she was working at an orphanage when an abandoned baby was brought in. "His bones were protruding. He was starving and sick with tuberculosis," she says. "We could give him only drops of food at a time." For nearly a year, Jennifer was part of an international volunteer team caring for him and up to 40 more babies at a time—many of them abandoned by parents dying of AIDS.

"We did everything," she says. "We got them up, fed them, put them down for naps, changed and bathed them ... it was like a lifetime crammed into 10 months."

Upon returning to the U.S., the daughter of long-time IBOs Derrill and Judy Langen signed up to build an AMWAY GLOBAL business of her own, tapping online social networks and international contacts for sales and sponsoring. "It's the perfect opportunity to fund my volunteer work," she says, still haunted and inspired by that abandoned baby. "He would have been left on the street to die. That was when I realized how important this was."





Giving Kids a Great Start

Jerry and Marian Martin IBOs since 1976 | Founders Platinum

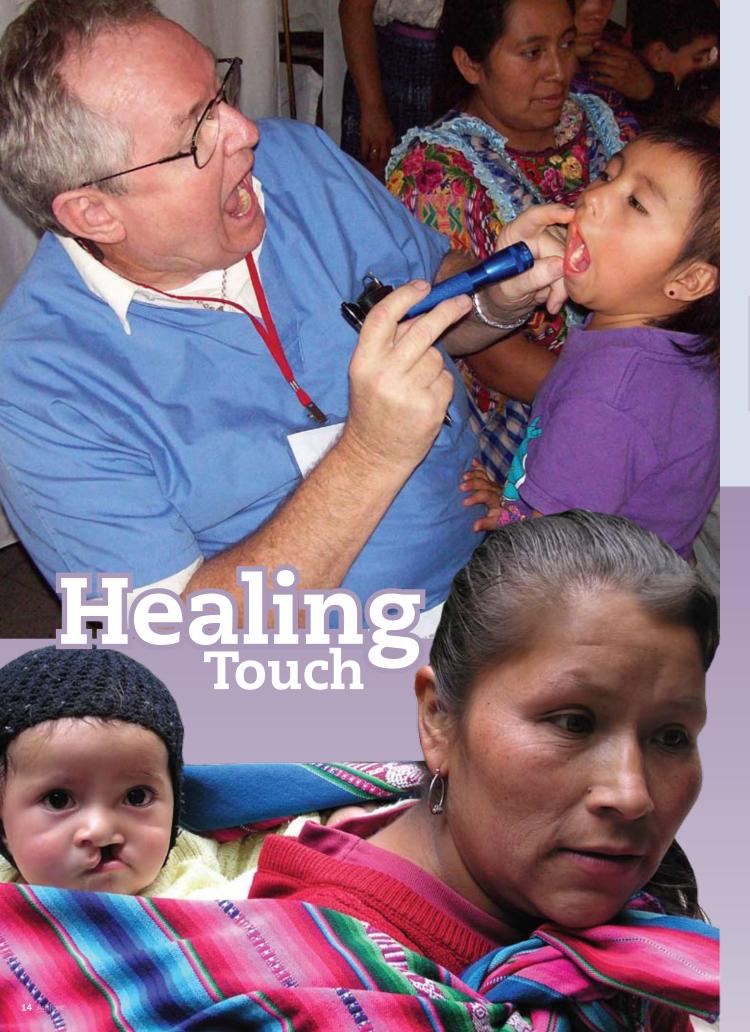
When Jerry and Marian Martin married in 1961, they wanted six kids. Soon Teresa Ann was born, followed by Diane Marie... and then a doctor's warning not to expect more babies. When their church published a request for foster parents, they quickly responded. One week later, they welcomed the first of 73 foster kids who would find love and comfort in their home. During the early years of foster parenthood, Marian defied her physician's warning and gave birth to Patricia.

But still they were not complete.

A few years later, devastated by a failed adoption, Jerry and Marian were on the verge of leaving the foster program. Then they got a call about a little girl desperate for a safe home. Unable to say no to a child, they opened their doors once again. Before long, little Cyndi won their hearts, and she became the fourth Martin daughter, through adoption. Jerry and Marian never did have the six kids they planned, but from 1962 to 1997 they cared for a total of 76 infants, children, and teens in their Delaware home. Today, they wish more people would give foster parenting a try.

"There are kids hurting and starving, and the chance to help them is available," says Jerry. "Kids don't ask to be born into bad situations. You can take them out of those situations."





Say "Aha"

Adrian and Jean Fenderson IBOs since 1982 | Emerald

As a young U.S. Army dentist serving in Vietnam, Adrian Fenderson was asked to ease the pain of local villagers by providing dental care. At the time, in the midst of a painful war, Fenderson thought it sounded like a good thing to do.

After returning home, Adrian and his wife, Jean, a nurse he married while in dental school, had a daughter, Tiffany, and a son, Adam. His California dental practice was growing, and life was good. But one day, Adrian had an "aha moment." He realized he desperately missed helping people who desperately needed his help.

"When I do charitable work, it's pure dentistry," he says. "I can ask, 'Where does it hurt?' and take care of it. I take away the hurt."

Before Adrian Fenderson, D.D.S., became an IBO, he was a dentist developing his people skills. Exposure to Amway Global principles improved his thinking. "It helped me become a better dentist," he says. "It taught me how to engage with people and use better business concepts."

Since then, Adrian has made 60 trips to remote villages in Mexico and Central America with *Los Médicos Volador*es (the Flying Doctors) and has been accompanied by his daughter, Tiffany–now 30–who started helping on some of the trips at age 13. In one Mayan village in Guatemala, 1,000 people lined up; about 250 were helped. "I had to leave before everyone was treated," he says, "but I've made a difference in a few lives and relieved people of their pain."

Recently, Adrian, Jean, and Tiffany traveled to an orphanage in India established by Network 21's Network of Caring.

"We spent one week working through rolling blackouts and we saw every kid and fixed every tooth," he says. "It was grueling. It was hot, no air conditioning, 98% humidity. We couldn't open windows because of the bugs. We had one little fan. I never would have put up with that in my regular office."

But he considers that trip his most gratifying experience. "When you can go into an orphanage and see all 76 kids, it leaves you with great feelings," he says. "I do this for selfish reasons. Not because it's what I was taught. Not because it's what I should do. I do it because it makes me feel so good."

Reasons to Smile

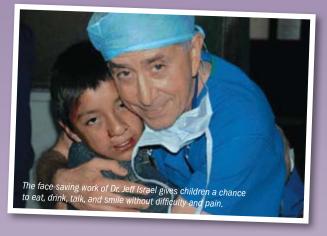
Jeff and Pam Israel IBOs since 1988 | Diamond

In developing countries, people born with cleft lips and palates often struggle for years. The common birth defect, routinely fixed in the U.S. and Canada in the first weeks of life, can go untended in other parts of the world. Eating and drinking are difficult. Talking can be impossible. Smiling is a challenge.

"One 28-year-old man had gone unrepaired for all those years, walking around with his lip and nose wide open," says Dr. Jeff Israel, a facial reconstructive surgeon who volunteers his services around the world. "He came to us from high in the Andes with his daughter, who also had a cleft palate. They had walked 12 hours, taken a truck 12 hours, and then a bus 12 hours."

For Jeff, helping people like that man and his daughter became a heartfelt passion in 1988, when he completed his first medical mission trip. At the time, Pam was caring for their two children and working as a nurse practitioner in Oregon. On the heels of a medical lawsuit that he won, but that "took two years out of my life," Jeff went with Pam to evaluate the AMWAY GLOBAL™ business opportunity. They decided the time was right to seek a new income stream. Eight years later, in 1996, Jeff and Pam went Diamond.

In business and in the mission field, Jeff has continued to fuel his passion for others. He has performed hundreds of reconstructive surgeries—many on infants and children—in impoverished communities in Costa Rica, Peru, Honduras, Mexico, the Philippines, China, and Russia. Pam has assisted on many of the trips. They established a foundation to expand their medical mission work and Jeff learned to speak Spanish. Last year, they set up an online chat link for speech therapy between Portland and Peru.



"We couldn't do this with a medical practice alone," Jeff says.
"Our AMWAY GLOBAL business provided many opportunities to rethink our lives. Through hard work we earn a cash flow and have a vehicle. We are free of debt... free in mind and spirit to fulfill our own original dreams and goals. We can do what we really want to do: help children."

One family in Mexico was beyond grateful to see their child's face healed. Their most valuable possession was a goat that helped keep them alive, providing milk and cheese.

"On the last day of the clinic, they showed up with their goat, with a bow around its neck," Jeff says. "They were willing to make that sacrifice in gratitude. These are people who grow up and live their lives never thinking anyone is going to do anything for them. They are tough and resilient."

The Israels graciously refused the goat. And then they planned another trip.

Nutrilite Energy

Helps Power Volunteers

Pam Burch IBO since 1977 | Founders Emerald

When ABC's "Extreme Makeover: Home Edition" announced an August building project in Washington, D.C., a construction firm with Amway Global ties stepped in to manage construction - pro bono.

"It was the right thing to do," says Tim Burch Jr., CEO of Burch Builders Group LLC. He took the helm of the three-generation family business when his father retired. Free from the demands of construction contracts, Tim Sr. started helping his wife of six years, Pam, in her AMWAY GLOBAL™ business.



Pam helped broker a major product donation from Amway Global for nearly 15,000 "Makeover" volunteers. In just five days, generous crews completed two projects: a new home for community volunteers Nikema and Tamara Tripp, and a new facility for a local youth development program called The Fishing School. During breaks, volunteers consumed four pallets of NUTRILITE® Energy Bars, Sports Drinks, and XS® Energy Drinks.

"The bars were basically meals for people working around the clock," Pam says. "Volunteer crews can burn out unless they're well fed and you keep them going." She says the NUTRILITE and XS products are a big improvement over some of the junk food they may choose, and The Fishing School's kids enjoyed them too. "They're a good source of nutrition," Pam says. "It was good for the kids to see better options to eat and drink."



Mayank and Sejal Gala IBOs since 1993 | Emerald

On August 28, 2008, Ishan Gala celebrated his second birthday in the hospital. The next day, his parents' hearts were broken when doctors told them, "There is nothing more we can do." Eight short days later, their beloved little boy passed away.

Ishan's battle started eight months earlier when he was diagnosed with Stage IV neuroblastoma, a childhood cancer most common in children under five. His parents, Mayank and Sejal, fought hard alongside him.

"After one week in Sloan-Kettering, I knew that helping these children fight cancer was what we were supposed to do with the rest of our lives." Mayank said. "I think that everyone has a calling, they just have to figure out what it is." During the long months of Ishan's illness, Mayank was optimistic about the future, always imagining Ishan working with him, offering hope to other children with the disease.

But his optimism faded when they took Ishan home for the last time, as Mayank wrote in an essay about his son.

The hospital arranged for an ambulance... I remember that ride home. We still believed with all of our heart that Ishan would be OK. We arrived home and it seemed like this wasn't real. Just a short time ago, we were playing in his playroom, sitting reading a book, dancing to music, kicking the ball in the driveway, and now he was being brought in on a stretcher, connected to oxygen... Hospice was there. The medical supply company was there. I felt like it was chaos. I just wanted everyone to leave and for us to be a normal family. Ishan spent three days at home. You could tell he was tired. He kept pointing at different parts of the room as if there was an angel waiting to take him home. He was pulling at his tubes as if he was letting us know that he no longer needed them.

With Ishan's death, the Galas' desire to help other children with cancer only intensified. Just one month later, Mayank and Sejal established The Ishan Gala Foundation to support neuroblastoma research. (See "Hope for Children," at right.)

Throughout Ishan's illness, the Galas were by his side. "We were able to spend every single day of the two years and nine days of Ishan's life with him," says Mayank. The Gala's had worked hard in the years before their son's illness to develop



an AMWAY GLOBAL business that offered them the flexibility to order their priorities and focus on their son when they needed to.

Now, Mayank says, the business lets him pursue his new passion: fighting the disease that took Ishan. "I didn't even know that kids got cancer until this happened to my son," he says. "Now my idea of perfect happiness is to make sure that no parent ever hears what we heard ... that nothing more can be done."

Hope for Children

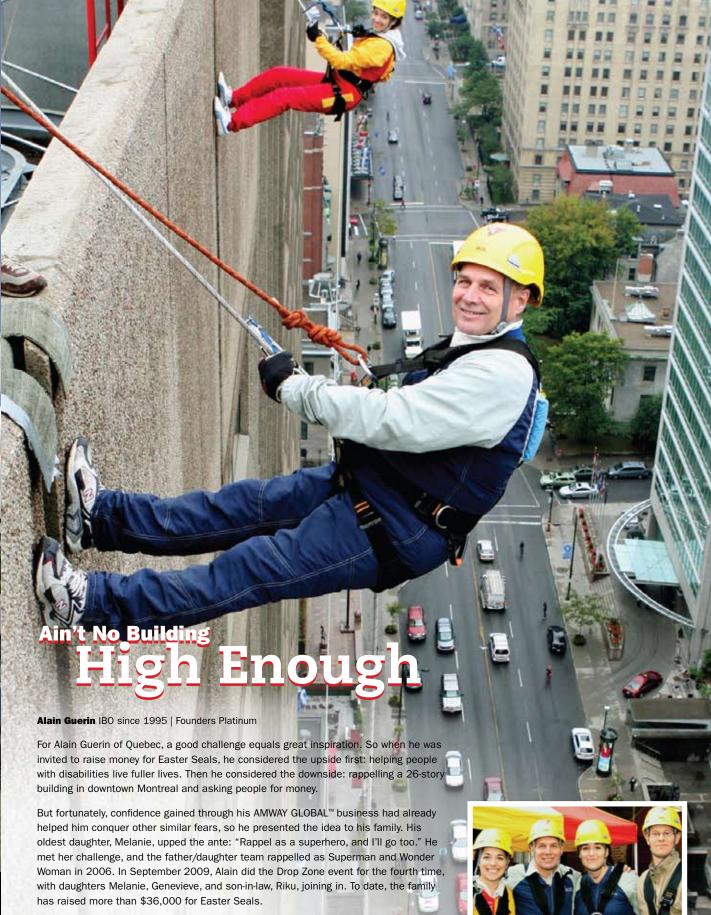
On August 29, 2009, exactly one year after the Galas received the most devastating news of their lives. The Ishan Gala Foundation hosted its first event and raised \$40,000 toward a cure for neuroblastoma. Mayank is proud to report that 99% of the money raised by The Ishan Gala Foundation goes directly to research.

"We support the foundation out of our own pockets," Mayank said. "We want it to remain an all-volunteer organization so the money raised goes to finding a cure." He cites statistics to emphasize the need: 650 new cases of neuroblastoma every year; 46 children diagnosed with cancer every school day; every 16 hours, a child with neuroblastoma dies.

The Galas are grateful for the support of their parents, Kanti and Hemi Gala, and their IBO community, Mentors and personal friends, Pam and Larry Winters, are major supporters of the foundation. IBOs Matt Megel, Jamie Payton, and Anita Smith serve on the board. And many IBOs who heard Ishan's story attended the fundraiser.

"It was amazing to see how everyone came together," Mayank says. "Ishan's legacy will live on. There is a cure and it will be found."





"I have always been so thankful that my three children are healthy," Alain says. "Easter Seals primarily helps children with disabilities. I wanted my kids to participate and

appreciate how fortunate they are."

Positively Motivational

Patti Quigley IBO since 1989 | Silver Producer

Former police officer and Army Reservist Patti Quigley puts her community knowledge and considerable experience to good use as a volunteer ambulance driver in Gates, New York. She also uses DITTO® scheduled ordering to provide anonymous gifts of coffee, tea, and food staples to her favorite community center. When she's not on the road, she's helping her downline get a vision of this business and understand what they can achieve. Her advice? "Don't sell yourself short-you can do anything you want to do."

Volunteer Dedication

Luis Ramos, son of Pedro and Elvira Ramos IBOs since 2007 | Silver Producer

At 15, Luis Ramos might be the youngest member of his local American Red Cross chapter, but he plays a big role. Armed with his CPR certification and amateur ham radio operator license, he volunteers in health, disaster, and military services. Whether cleaning mannequins, facilitating classes, monitoring disaster cases, or helping military families with deployments, his dedication shines through.

Helping Hand

Otto Ruano IBO since 2004 | Platinum

Newcomers to the United States often have trouble navigating the bureaucratic terrain of their new home. For people coming from Guatemala, Platinum Otto Ruano is known as the helpful go-to man in Santa Fe, New Mexico. He is always happy to assist with passports, driver's licenses, school enrollment, legal support, English lessons, and more. "I was offered a helping hand when I came here from Guatemala," he says. "Now I am returning the favor to the community by giving them a helping hand."

Sharing Hope

Brian and Bobbie Lincoln IBOs since 1995 | Emerald

After a couple of mission trips, Brian and Bobbie Lincoln sponsored three siblings in South Africa who had lost both parents to AIDS. The oldest, Sello, is planning to go to college and become a doctor. Her sister, Surprise, and brother, Metome, are both doing well in school and love visits from Bobbie. "It's just \$35 a month to save a child," Bobbie says. "We are blessed to invest in God's children."

Shining Light

Tasha McCrank IBO since 1992

Former Olympic skier Tasha Nelson McCrank wanted to use her experience as an Olympian to help Minnesota youth get in the game by overcoming hurdles. She knew that some kids miss out on sports because they lack something as simple as a pair of cleats or a registration fee. "Even little things can go a long way," says Tasha. "My dream came true because people helped me."

Share Your Story

In this issue of ACHIEVE® magazine we recognize IBOs who share their good fortune with others. In a future issue, we will highlight IBOs who have helped other IBOs through difficulties, disasters, deployments, and more. If you know of someone who has shown extraordinary generosity to a fellow IBO, let us know.

Send the IBO's name and a brief summary of his or her experience to achieve@amwayglobal.com by January 31, 2010. Please include the best current contact information (phone or email).



Tim Foley IBO since 1981 | Founders Crown Ambassador

As an NFL cornerback for the undefeated 1972 Miami Dolphins. Tim Foley's job was to keep his opponents from completing passes and gaining yards. As an Amway Global IBO and leader based in Florida, his primary role is to coach people to move forward with their businesses and their lives.

Now a Founders Crown Ambassador. Tim feels it's also important to lead people to experience a deeper sense of purpose. "We were used to talking about the (Amway Global) Plan," selling, and making money, says Tim, "but we needed balance. We wanted to make a difference." Since 2005, Tim has led IBOs and family members on home-building trips to Guatemala. Together, they've built more than 35 dwellings with Habitat for Humanity®. Participants pay their own way, with Tim covering the costs of building modest concrete homes with tin roofs. In temperatures topping 110°, they move blocks, they mix mortar, and they work alongside the families who have qualified through their own hard work to move into the homes.

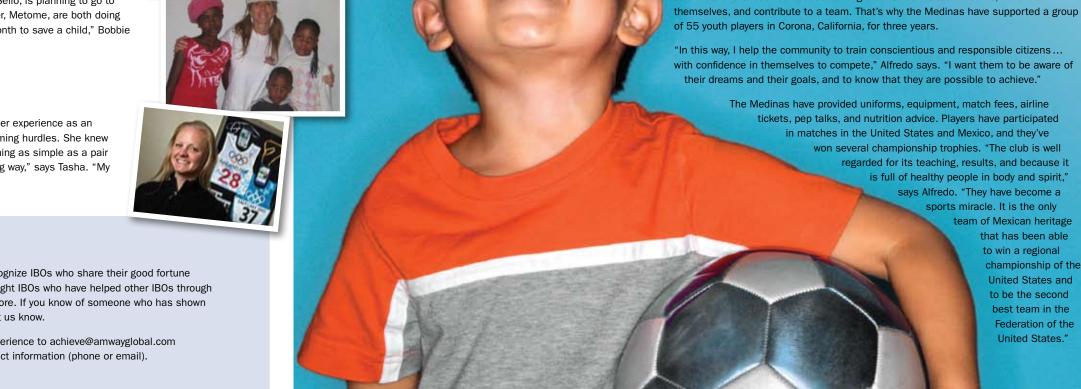


'When you spend a week down there together, sweating, you get to know each other pretty well," says Tim. "You become closer and begin to share a sense of value and of gratitude."



"In this way, I help the community to train conscientious and responsible citizens... with confidence in themselves to compete," Alfredo says. "I want them to be aware of their dreams and their goals, and to know that they are possible to achieve."

> won several championship trophies. "The club is well regarded for its teaching, results, and because it is full of healthy people in body and spirit," says Alfredo. "They have become a sports miracle. It is the only team of Mexican heritage that has been able to win a regional championship of the **United States and** to be the second best team in the Federation of the United States."



20 Achleve



Rick and Toni Fairchild IBOs since 1975 | Diamond

Rick Fairchild says that having a job is like going to the river every like having a well in your backyard.

So when Rick saw an opportunity to help dig wells in parts of the world that needed safe drinking water, he felt that effort matched his business philosophy perfectly.

Since 2004, Rick's Florida-based Fairchild Associates organization day for water, but having your own successful AMWAY® business is has funded the construction of numerous wells through Operation Blessing International. Today, Rick is working to raise enough money to add one new well each month. "The well project has made us more appreciative of what we have here at home," he said. "We get great satisfaction from knowing that the wells are uniting villages, and families are not dying of disease from poor water."

Emerald

Reaching Emerald is a significant achievement, the result of sustained effort and successful leadership. As Emeralds, IBOs have demonstrated their ability to sell, recruit, train, motivate, and teach others to do the same. They have built healthy organizations and are reaping the rewards of their hard work.



Lynn & Timothy Field

Living the dream: A former schoolteacher, Tim left his job to devote himself to the couple's business. "Teaching is still my passion," says Tim, "and I still am able to teach in our business." Both Tim and Lynn love the flexibility of working

Looking to the future: The Fields are thrilled to offer others the opportunity to earn extra income and the security of a backup plan in a time of recession. "Becoming an IBO is a great option," says Lynn.



Erlinda Marin & Sandra Rivera

Maryland

Living the dream: A former neurologist, Erlinda spent long hours away from home while her children were young. Now, she and daughter Sandra build a new kind of business, together.

Looking to the future: "This business gave us a second chance to be a family," says Sandra. As the mother/daughter team grows their business, they see the same opportunity for others. "Moms don't have to choose work or kids in our business; they can do both."



Maria & Alberto Morales

Living the dream: After years swinging opposite schedules, they realized their dream – spending more time together as they build their AMWAY GLOBAL™ business.

Looking to the future: Working together has given Alberto and Maria new ways to appreciate each other. He says, "She never loses sight of the goals we've set together, and her head is always focused on what's best for our family now and in the future."



Isidro & Antonia Peraza

Living the dream: While committed to ambitious business goals, this couple finds great value in the friendships and growth made possible by mentorship. "For us," says Isidro, "there's a lot of personal satisfaction that goes with helping others succeed."

Looking to the future: The Perazas never lose focus on the business that brings everyone together. "We all have goals," says Antonia. "One of ours is to reach Diamond. To get there, we have to stay focused and work hard."

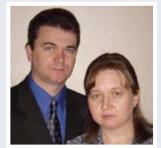
Sapphire



Sergio Aguilera & Martha Diaz Illinois



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Igor & Raisa Dutko Oregon



CC & Tyler Green



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Vishal & Zeenia Kakar



Cilong Wang & Jian Lin



Texas

Kausika Jeyakumar & Jeyakumar Selvarajah



Bibiana Hernandez & Pedro Terhon North Carolina



Jason & Lesley Zinn

strategic investments of time and effort that produce significant financial rewards.

Attaining Sapphire and Ruby levels reflects

Roberto & Iliana Mieses



Uma & Swapnil Raut





Chandra & Praveen Kanumuri



Olga & Sergey Kolodko



Hai Yan Wu & Tommy Lam



Jacob Magnuson

Ruby



Helen & Jose Ceballos

Srilakshmi Hariharasubramanian & Sreekumar Natarajan



Maria & Richard Fernandez

Mario & Veronica Rivera

North Carolina



Jamie & Derrick Rodriguez

Michigan



Hanna Kang & Sam Gwon

Shaunna & Steven Rulli North Carolina



Elvia & Gilberto Vega



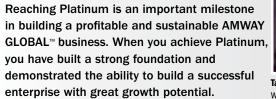
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24 Achleve

congratulations!

Achieving Gold or Silver is an important step toward Platinum qualification. When you reach one of these important levels, you are on your way to building a strong and lasting business.

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Push to Platinum

Studies of successful IBOs who use group selling techniques twice a month show that many average more than 300 PV per month.

YOU'RE INVITED!

Grand Opening • Open House • Showcase • Spotlight • Party

Whether you call it a Grand Opening, Open House, or something else, the concept is the same: provide a positive, social shopping experience for prospective customers.

Dear friends:

You are personally invited to be a part of the Grand Opening of our online store on <date & time> at <location>.

Take the next step toward personal shopping. Discover a hassle-free way to shop that helps save you time and money. Get exclusive, brand-name products—things you use every day-delivered to your door and free shipping! And you can earn free gifts! Please join us for refreshments, product samples, and door prizes.

Please RSVP at 555-555-5555. We look forward to seeing you there!

Throughout the United States and Canada, savvy IBOs are opening their homes to showcase their businesses ... and seeing strong growth as a result.

"These are great customer-developing events," says Beth Bell, a Founders Emerald in Hope Mills, North Carolina. "Grand Openings are very effective for new IBOs in their first 90 days."

As taught at Achievers 2008, this is a simple and social approach to selling: IBOs host an event that allows them to display, sample, and demonstrate the products they sell ... in a home, hotel suite, or community space. The host invites friends and family to come and shop for nutrition, beauty, gift, and home care products.

You can find creative ideas and detailed guidelines for selling events in the Nutrilite®, Artistry® and Home Care Selling Guides. "The Selling Guides are a great tool," says Beth. "They outline a clear, consistent process that we can teach everybody."

Three elements of success are appealing invitations, a professional atmosphere, and product demonstrations, according to Jose Cohen, a Founders Emerald from Miami, Florida. "The guests come to the Grand Opening more comfortably when you invite them to view products, not a business," he says. "This is when IBOs can earn their

Pablo and Maria Garcia, Diamonds in Valley Stream, New York, agree. "It helps a new person earn money immediately," they say. "Plus, you start to learn the products and it strengthens your faith in the company. That shows in your own business." At the Garcias' events, customers are entered into a drawing for a free Ribbon gift card.

Especially in economically difficult times. Open Houses are a positive way to reinforce community and highlight opportunity. The Garcias said Open Houses are one of the best ways they've found to maintain business growth, and teach others to do the same.

Top 10 Tips

for Open House Success

- 1. Create appealing invitations and send them three weeks in advance
- 2. Follow up with friendly, no-pressure phone calls.
- 3. Expect about 25% of invited guests to attend.
- 4. Set up separate display areas for nutrition, beauty, gift, and home care.
- 5. Offer bite-size slices of energy bars and small cups of energy drinks.
- 6. Show microdermabrasion hand-to-hand comparisons.
- 7. Demonstrate select home care solutions.
- 8. Make catalogs, order forms, and business cards easily available.
- 9. Encourage personal testimonials about product success.
- 10. Offer to set up DITTO® profiles online during event. (One group awards a Variety Ribbon gift card for each month a customer's order is 100 PV or more.)

This is provided as an example. It is not formulaic or guaranteed. Every IBO that uses group selling will not be guaranteed Platinum.

first money."



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Hsiao Ping Cheng & Henry Liu

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Isaias Cocone & Lorena Rodriguez

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Eudelia & Maria Gutierrez

Francisco Gutierrez & Olga Stella Arango Medardo Gutierrez & Luz Carvajal

Luis Guzman

Thuy Ha

Chris & Pennie Haddad

Francisco & Catalina Hernandez Lorenzo & Cecilia Hernandez

Hector A & Marleny Nohemy Hernandez

Tony & Eunhee Hoffman

Juan Isaac & Ivis Mirabal

Jaffri & Hira Syed

Jheimy Jimenez Perez

Lenin Jimenez

Urania Jimenez & Carlos Felipe Gongora

Bhupinder & Hargurdeep Kalsi Osamu Komatsu

Vasiliy & Tatyana Kopmar

Adam Ladenburger

Melania Lanoy & Victoriano Caceres

Aelan Lee

Hwa Lee

Steven Lee

Hernanie & Rowena Leodones Eduardo Leyba & Katy Ogand

Felicita Liriano & Alejandro Geraldino

Pablo Llanes & Mercedes Dominguez

Jacob Lonc & Jessica Everett

Karime Lopez & Gabriel Perez

Alexis Lora Guzman & Anny Gonzalez

Yenima Lugo & Alfredo Gonzalez

Javier Marante & Karla Carrion

Hugo Martinez & Glendy Quinonez

Humberto & Sonia Merino

Jae Sook Min

Margarita Miranda Agustin

Gwendolene Moore Lizet Mora

Lazaro Morales & Marcelina Ramirez

Josefina Moya Harminder Nahal

De Ngo Wei Ning Hilaria Ozuna Maria Guadalupe Palomino

Marie Claire Parent & Roch Billette

Rosa Ordonez & Jose Pauta

Anna & Peter Ostapenko

Kyungja Park

Sanjaykumar Patel

Denisse Paulino & Jeremias Rosario

Meliton M. Pavia & Marina Balbuena Pedro Pena & Katherine Hudson

Maykel Perera & Sonia Isabel Diaz

Rosainelda Perez

Ana Maria Plasencia Felix Polanco & Aniana Vasquez

Hector Radhames Polanco & Kennia M Caldentey

Luis Prado

Henry Rafael Quinones

Maricela Ramirez Sandra Ramirez

Henry & Anny Rasmijn

Lisa Reves

Wendy Yesenia Rivera Anibal J & Irma Rodriguez

Lyubov & Yevgeniy Romanyuk, Clara Rosario & Jose Payano

Juan Sahagun & Rosa Flores Jesus & Maria E Salazar

Rosa Amalia Salinas

Ignacio & Maria Sanchez Enifanio Segura

Rubina & Uz Zaman Shams

Jose Silva & Marly Dornela

Jerry & Susan Smith

Hasan & Farhat Syed Cameron Taylor

Joan Teiada & Yoseily Betances

Jeremiah Treadway

Mario Valdes & Elba Miranda Kelly Mariel Vargas Paulino

Suchen Xu **Huifen Yang**

Kin Kwok Yang & Mei Wan Ng

Hua Yin Xiao Zhang

Claudia Zuluaga & William Alvarez

AUGUST OUALIFIERS Roberto & Monica Aguirre

Abel & Elsi Alegria Maria Alonso & Rolando Rodriguez

Veronica Alvarado Flvin & Maria Alvarez

Athwal Parminder & Sucha Singh Reina Avelar Ema Avila

Maria Maxima Baez Aguino Luis & Ana Margarita Bardales

Julio & Norma Barrera Daniel Beck

Javier Beltran Fitz

Anuradha & Moti Bhattarai Montira Boonma

Isaias Caamal & Yolanda Diaz E Cabral Garcia & N Gonzalez Pena

Santos Gladis Canas Maira Yanira Castellano

Andres & Germania Castillo Angel Neftali Castillo

Ai Chang Hsin Wen Chang Virgilio & Rosa Chavez

Lizi Chaviano **Huang Chen** Ying-Wen Cheng

Eduardo & Maria C Chumacera

Sherwyn Clarke

Jose Santiago Cocone & H Olga Bravo Jesus Contreras & Maria Isabel Ramos Alexander Copete & Ana Lucia Duran

Joshua & Ashley Cox Abel Cruz & Esther Gabino

Miguel & Marlene Yanira Cuevas Scott & Colene Cutshaw

Jonathan & Marly Doty

Raisa Dyakov Alirio Estupinian & Monica Marroquin

Melvyn Faringthon & Mayerling Jimenez Brenton Feuchtenberger

Pradel & Clerimene Fleurimond Jose Franco & Natalia Alanis

Radel & Maura Garcia

Rodrigo E Gaspar Trillo Jose Carlos Giron-Trevino

Clara Gomez & Rusev Perez Elizabeth Gomez

Marcelo & Rosa Gomez Manuel Gonzalez & Marta Altagracia Lopez

Wendy Gonzalez David Gordon

Alfredo Granados & Elena Cruz 7ach Hart

Tian Wei He Matthew Heckert Natasha Heralall Autar

Maria Heras Juan Carlos Hernandez Armas

Eduardo Hernandez & Olivia Armas Jose Luis & Angelita Hernandez Matilde Hernandez & Angeles Bueno Mitchell Hernandez &

Mohammed & Rozine Hussein Francisco Iniguez & Irene Padilla

Leonardo Jaimes & Migdalia Flores

Rupinder Kaur Jatana & Singh Sukhbii Praveen Jayakumar

Meishu Jin Ishrat J Khokhar

Youngsoon Kim & Taeseung Yoo Lyubov & Sergey Klimashenko

Aleksey Kozhevnikov

Garrett & Shanna Lampson Kyung Hae & Yong II Lee

Jing Jing Li Andres Lonez Susana Lopez Jose & Maria Magana Wilson & Juana Medina

Inse Oscar Millan & Ana Patricia Morales Sok Hui Mobley

Daisis Mendez

Ambrocio Montero & Theanys Perez Gabriel Morel

Nigel & Denesha Moses

Ben Munyan

Sophet Ok

Parker Moss Ysidro Munoz & Juana Jimenez

Vickneson Navaratnam Jesus & Nora Nieto

Johnny Nieves & Maira Santana Sergio Ocegueda

Ramon Ortiz & Sonia Manso lesus Padilla limenez

Dolores Pena & Jose Hernandez Iose Perez & Araceli Ruiz

Wachiraporn &

Poompong Permpiyatham Busaba Phueng

Margarita Pineda & Samuel Aguirre

Michael Piolata Ezeguiel Porcayo & Berenice Valencia

Lucia Ramirez Francisca Revnoso Frias & Juan Francisco Roso Victor N & Maria Rivera Juan & Nubia Rochez Julio Rosales Neri & Elisa Rosales Rangel

Irma Sanchez & Marcos Vazquez Severiano Sanchez Pedro Santana & Yael Valdez

Everardo Segura

Anup Lal Shrestha

Yorlandy Salgado & Sarah Irvin

Scarlet Manzueta Martinez David & Chanrouite Superville Arturo Tellez & Clotilde Lara W Terrero Nunez & R Rosario Lonez Yalennis Torno & Rolando Mojarrieta Shane Torzy Norma Uyaguari Rodrigo & Maria Vargas

Bernardo Sosa &

Yudelka Vasquez Tomasa Vilorio & Francisco

Etelvina Vasquez

Fernandez Chieh Hua Liu & Robin Wan

Billy & Jackie Whitt

Lindsay Wightman & Mark Rennie Trevor Yancev Helen Yen

Shook Yean Yeo & Holland Kun

Hua Yin

SEPTEMBER QUALIFIERS Mohammed & Fatima Ahmed

Rafael Alcantara Nicasio Amurao Sukirtharanee Anathamoorthy

Mariel Isadora Arismendy & Michael

Magalys Baez & Francisco E

Jenny E Ayala & Alexis Mendez Chi Baek

Agramonte Nial Baird

Oniris Barcelo

Francisco

Rene & Juana Betancour Santa Yocelin Bernabel & Antonio

Manuel F Bon Maria E Bon & Reinol Abreu

Ravinder & Jaskirat Brar Rene A & Deysi Brenes Cesilio Clemente Caal Choc

Mignolis R Bonifacio Torres

Nancy Burgos Candelario & Eduardo Sanchez Albert Modesta Campos & Francisco Plata

Alejandro Cardenas Geraldine Castro

Melecio Ceballos & Guadalupe Francisco & Valeriano Chairez

Oksana Chernikova Francisco Contreras Lonez & Maxima Jorge

Jose Cueba & Gissel Then

Berta Cortes Gerardo Cruz & Juana Juarez

Yoervis Cordero

Yan Chen

Joshua Fisher Esteban Flores & Aurora Torres De Flores

Noelle Dean

Shatabdi Dogra

Evan Fred Eunjoo Friedsberg

Julia Garcia & Julio Perez

Alla Danilova & Armais Danilov

Angelica Delgado & Eduardo Europa

Elida Del Rosario & Manuel Novas

Alexandra Duong & Thi Chen Tang

Cherry Joy & Eric Domingo

Beatriz & Eduardo Escalante

William & Brenda Esteban

Jesus & Maria Gonzales Corey Gruber

William & Melissa Guilford Solange Gutierrez Yongsoon Hong

Katherine E & James Honn Maggie Li Ling Huang & J Hai

Rong Fang Huang & Li Tang Wang

Kiranjot & Amanjot Hundal Manpreet & Manohardeep Hundal Mario & Bertha Ibarra

Omrah Jaikaransingh & Leela Singh Adriana Jimenez & Roberto Meiorada

Rosa Maria Jimenez & Jose Villegas

Warren Kerry Amtul Karim Khalifa

Rouanhanh & Bountham Khamphilanouvong

Daniel Kircher Kim Kirchner Ping Mei Kuang Younghae Kwon Kyrung S & Ilim Lee Charles & Sally Shore

Johnathan Le Jeune Chuan Leung Lisa Liu

Yi Yuan Liu & Jenny Simon

Yer Lee

Zhongwang Liu Rosa & Carlos Loiano Roy & Rachel Lowdenback

R Lora De Romero & C Romero Bobadill

Wen Jun Ma David & Melinda Maddox

Yolanda Membrillo &

Fernando Garcia

Inse Marte & Veronica Rosario Maria Anthonia & Juan Martinez

Camerino Mendoza Mariaelena & Bayardo Mendoza Ricardo Miranda Michael Montani

M Morillo Valerio & N Espinal Teieda

Rodrigo & Blanca Morocho

Aida Munoz & Juan Enrique Fernandez Monica Munoz & Marco Marquez

Camelia Nava Lidia Nunez & Jorge Alejandro Martinez Koji & Fumie Okina Amado & Geraldine Ong

Medy D Pahilagao & Marie Catahan

Ben & Valentina Paliv Armand & Geraldine Paquette

Yonggum & Jinho Park Maria Parra

Yehong Qian

Amada Paulino Veronica & Ausencio Penaloza

E Perez Cordero & J Perez Rivas Edecto Abel Perez Onomi Perez & Miguel Feliz Giselle & Lazaro Pino

Orlando Ramirez Paulino & Leticia Ramirez Maria & Isidro Reyes

Beatriz A Rivera & Gilberto Resendiz Maria Del Carmen Rodriguez & Miriam Ugalde

Ligia Rodriguez & Cesar Ansotegui

Hector Roldan & Rosa Lopez

Zuriel Ruiz Diaz

Luis Sanchez & Ivis Rodriguez Miladys Sanchez

Rosalyn Santana & Rosa Castillo Irma Serrato Andrew Shiflet

Rita Sierra Chong Sin

Kristin Starr & Scott Romzek Viviana Estela Salvador & Maximo Reves Arias

Svetlana Skibinskaia

Ivan Sokolov & Liubovi Socolova

Maria A & Jose M Valles Denys Velykoretskykh

Vanessa Torres & Juan Canahuate

Juan Ventura & Faustina Garcia Mykhaylo & Vira Verlan Michael Weaver Ya-Ling Wu **Huifen Yang**

Larisa & Ilya Zagaryuk Yangun Zhang

Olga & Vasil Mikhavlenko Yan Dan Zhao





Applauding Big Action

For 50 years, one of the major missions of the IBOAI has been to encourage all IBOs to DREAM BIG and follow up with BIG

ACTION-action that helps other people and provides an avenue for them to help themselves in the process. It is only natural that the IBOAI would partner with the U.S. Dream Academy to empower children of incarcerated parents.



By providing academic, social, and values enrichment through supportive mentoring and technology, the Academy helps youth maximize their potential and break the cycle of incarceration.

Through the IBOAI's donations and the donations of many IBOs, members empower children to lead productive, fulfilling lives to achieve their greatness deep within. The U.S. Dream Academy uses these donations to develop and support 11 learning centers in 10 communities nationwide where high incarceration and poverty rates suppress the dreams of many. In 2008, the Academy's after-school and mentoring program helped 1,060 young people move closer to realizing their dreams. These

programs continue to provide the resources and assistance students need to improve their education and build self-esteem for personal growth and stronger futures. The Academy is guided by Founder and CEO Wintley Phipps, also an IBO.

In the past eight years, nearly 5,000 IBOs have supported the U.S. Dream Academy, every year giving more than \$75,000. Major contributors to the Academy include members of the Victor and Dutt families.

The IBOAI, with Amway Global, another key supporter of the U.S. Dream Academy, encourages IBOs to support the dreams of struggling youth by contacting the U.S. Dream Academy to see how they can assist in this good cause: www.usdreamacademy.org





Plan for Success

Don't miss out on valuable opportunities to help grow your business.

Check Out Nutrilite.com/color

National marketing efforts will help you sell. Now until 2010, watch for world-class events, effective tools, and special opportunities to learn how to build business by sharing the NUTRILITE® phytonutrient story.



January, February, March, April

Don't miss the limited-life retail campaign featuring all-new special offers for living in full color.

Energize Now XS ENERGY SHOTS™ Energy anytime, anywhere, in Citrus and Wild Berry flavors.

Coming Soon from Nutrilite NUTRILITE Vitamin D3 launches February 2010. With added vitamin K2, this

supplement is equivalent to the vitamin D in twenty 8-oz. glasses of milk!

Boost Your Brainpower

Take one online course each month to maximize your business-building prowess.

December 2009 Give the Best Campaign

This course will give you the opportunity to learn more about and give that final push to the third campaign of the year - Give the Best.

January 2010 Legacy of Clean

Discover how LEGACY OF CLEAN™ products are leading the way to brighter homes and a more vibrant AMWAY® business.

February 2010 Selling 201: Building Skills

Expand your customer base by offering people you meet unique product solutions ... turning acquaintances into customers.

Celebrate Your Success in 2010

February 22-26 Diamond Club Embark on a five-day adventure with deluxe accommodations. For qualified Diamonds and above. Qualified Executive Diamonds will join after their exclusive February 18-22 conference.

December 1-5 Achievers Invitational Spend four days in San Diego to experience the year's biggest business conference. For Q12 GI recipients and qualified Emeralds and above.

Lighting Up the Holidays

NBC's "TODAY Show" recently kicked off its 16th Annual Toy and Gift Drive, a Rockefeller Center tradition that has distributed more than \$200 million in gifts since 1994. For the fifth year, Amway Global will join other members of the Direct Selling Association to support the drive and light up the holidays for thousands of children. Amway Global will contribute more than \$1 million retail worth of goods this year alone.





Share Your Gifts As part of the AMWAY ONE BY ONE CAMPAIGN FOR CHILDREN™,

Gift that gives - For every purchase from the PERSONAL ACCENTS* Eco-Elegance Jewelry Collection, Amway Global will contribute 50% of the proceeds to Easter Seals' Act for Autism Program now through August 31, 2010.

Gift with a click-We've created a new "donation SKU" that lets you make a difference when you place your next online order. Simply add the SKU to your cart to donate to Easter Seals.

Visit Amwayonebyone.com for inspiration and opportunities to share.

